

## BOOKING CONDITIONS 2026 PITCHES

**a) Pitches can be booked for a minimum of 2 nights** with flexible arrival and departure days.

**From 31.07.2026 to 22.08.2026**, pitches can be booked for **a minimum of 3 nights**.

For organisational reasons, booking requests must reach Reception at least 48 hours before the desired arrival date.

**b) Check-in and check-out times:**

Arrival: 12:00p.m.–10:00p.m. / Departure: 07:00a.m.–12:00p.m (10:00a.m. for groups)

**c) To confirm the booking, a deposit is required.** The amount, payment methods, and deadline are indicated in the *Booking Offer*. The booking is considered final only after the *Booking Confirmation* is sent by Management, and payment of the deposit implies acceptance of these Booking Conditions.

**d)** The booking guarantees the type of pitch and the period of stay. The pitch number is assigned and communicated only at check-in.

**e) The cancellation of the reservation must always be made in writing.** In case of cancellation received **at least 10 days before the arrival date**, the deposit will be refunded minus € 15,00 as administrative fees. For cancellations after this deadline or in case of NO-SHOW, no refund is provided, and the entire deposit will be retained. Refunds are made using the same payment method used for the booking.

**f)** For bookings made and confirmed within 10 days prior to arrival, Management may request full advance payment of the stay (excluding tourist tax), to be paid by credit card before arrival at the campsite. No refund is provided for cancellations for this type of booking.

**g) For bookings of only two nights, the full amount of the stay (excluding tourist tax) must be paid even if leaving after the first night.**

**h) Special booking and cancellation conditions apply to group bookings (at least 4 pitches) and during Pentecost/Vogalonga:** the booked stay may be modified free of charge up to 30 days before arrival. After that,

a € 20,00 administrative fee applies per modification approved by Reception. **Cancellation must always be in writing.** If cancellation is received **at least 20 days before arrival**, the deposit is refunded minus € 20,00 per pitch. For cancellations after this period, the full deposit is retained.

**i) In case of late arrival**, after written notice by e-mail to Reception, the booking remains valid until 12:00 (noon) of the following day. **Without notice from the Guest or in case of NO-SHOW, the booking expires at 11:00p.m. on the scheduled arrival day.**

**j) In case of early departure, guests must pay the daily pitch rate and the daily per-person rate for all members of their party (adults and children) for the unused days, up to a maximum of 2 days.**

**k)** Each pitch can accommodate up to 6 people (adults and children), and only one unit (car + caravan/motorhome/car or motorbike + tent/minivan) is allowed per pitch. Installation of two or more tents requires Reception approval. A small accessory tent (Canadian, igloo, etc.) is allowed.

**l)** Only one electrical connection is permitted per pitch, and electric vehicles must be charged only at the designated charging station.

**m)** All equipment, including vehicles, must be arranged neatly within the pitch boundaries. Any extra installation beyond the permitted setup is subject to the fees listed in the price list (Auto Extra or Park Auto, depending on the case).

**n)** Changing pitch during the stay is allowed (subject to availability) only with prior notice and authorisation from Reception.

**o) Dogs are allowed on pitches but only in the designated dog area**, and must be declared during booking and at check-in.

**p)** The *“Price List”* and *“Regulations”* form an integral part of these *Booking Conditions*.

**These conditions refer to the 2026 season  
and cancel and replace any previous conditions.**